

invasion of privacy arising from intrusion upon seclusion and public disclosure of private facts.

II. JURISDICTION

2. Jurisdiction of this Court arises under 15 U.S.C. § 1692k(d).

III. PARTIES

- 3. Plaintiff, CRAIG FULTZ ("Plaintiff"), is a natural person residing in Los Angeles county in the state of California, and is a "consumer" as defined by the FDCPA, 15 U.S.C. § 1692a(3) and is a "debtor" as defined by Cal Civ Code 1788.2(h).
- 4. At all relevant times herein, Defendant, ARROW FINANCIAL SERVICES, LLC ("Defendant AFS") was a company engaged, by use of the mails and telephone, in the business of collecting a debt from Plaintiff which qualifies as a "debt," as defined by 15 U.S.C. §1692a(5), and a "consumer debt," as defined by Cal Civ Code § 1788.2(f). Defendant AFS regularly attempts to collect debts alleged to be due another, and therefore is a "debt collector" as defined by the FDCPA, 15 U.S.C. § 1692a(6), and RFDCPA, Cal Civ Code § 1788.2(c).
- 5. At all relevant times herein, Defendant, BRACHFELD LAW GROUP, P.C.. ("Defendant BLG") was a company engaged, by use of the mails and telephone, in the business of collecting a debt from Plaintiff which qualifies

as a "consumer debt," as defined by Cal Civ Code § 1788.2(f). Defendant BLG regularly attempts to collect debts alleged to be due them, and therefore is a "debt collector" as defined by the RFDCPA, Cal Civ Code § 1788.2(c).

IV. FACTUAL ALLEGATIONS

- 5. At various and multiple times prior to the filing of the instant complaint, including within the one year preceding the filing of this complaint, Defendant AFS hired Defendant BLG to file a lawsuit against Plaintiff in an attempt to collect an alleged outstanding debt. Defendant AFS's and Defendant BLG's conduct violated the FDCPA and the RFDCPA in multiple ways, including but not limited to:
 - a) Communicating with Plaintiff at times or places which were known or should have been known to be inconvenient for Plaintiff (§1692c(a)(1)); Defendant repeatedly contacted Plaintiff at work;
 - b) Repeatedly contacting Plaintiff at his/her place of employment after being informed that such calls are inconvenient to Plaintiff and violate the policy of Plaintiffs employer (§1692c(a)(1)(3));
 - c) Without having received the prior consent of Plaintiff or the express permission of a court of competent jurisdiction, and without it being necessary to effect a post-judgment remedy, communicating with a third party other than in the manner prescribed by 15 USC §1692b (§1692c(b));

d) In connection with an attempt to collect an alleged debt from Plaintiff, contacting a third party for purposes other than obtaining location information (§1692b & §1692c(b)); Defendant would contact Plaintiff's employment and ask for personal information, including, but not limited to, asking for the name of the Plaintiff's supervisor and the Plaintiff's extension;

- e) In connection with an attempt to collect an alleged debt from Plaintiff, providing the identity of Defendant to a third party without such information being expressly requested (§1692b(1) & §1692c(b));
- f) Disclosing to a third party the existence of the debt allegedly owed by Plaintiff (§1692b(2) & §1692c(b));
- g) Communicating with a single third party more than once in connection with an attempt to collect an alleged debt from Plaintiff (§ 1692b(3) & §1692c(b)); Defendant repeatedly called Plaintiff's work despite numerous requests not to do so;
- h) Causing Plaintiff's telephone to ring repeatedly or continuously with intent to harass, annoy or abuse Plaintiff (§1692d(5)); Defendant has contacted Plaintiff at home and at his work on an average of two or more times per day;
- i) Causing a telephone to ring repeatedly or continuously to annoy Plaintiff (Cal Civ Code §1788.11(d)); Defendant has contacted Plaintiff at home and at his work on an average of two or more times per day;
- j) Communicating, by telephone or in person, with Plaintiff with such frequency as to be unreasonable and to constitute an harassment to Plaintiff under the circumstances (Cal Civ

Code §1788.11(e)); Defendant has contacted Plaintiff at home and at his work on an average of two or more times per day;

- k) Using false representations and deceptive practices in connection with collection of an alleged debt from Plaintiff (§1692e(10); Defendant represented to Plaintiff that he had already been served with a complaint when such had never occurred and that a judgment had been entered in against him;
- 1) Falsely representing the character, amount, or legal status of Plaintiffs debt (§1692e(2)(A));
- m) Collecting/Attempting to collect a consumer debt from Plaintiff by means of judicial proceedings, where the debt collector knew that service of process, which was essential to jurisdiction over Plaintiff or his property, had not been legally effected (Cal Civ Code §1788.14(a)); Defendant represented to Plaintiff that he had already been served with a complaint when such had never occurred and that a judgment had been entered in against him;
- n) Using unfair or unconscionable means against Plaintiff in connection with an attempt to collect a debt (§1692f)); and
- o) Engaging in conduct the natural consequence of which is to harass, oppress, or abuse Plaintiff (§1692d)).
- p) Contacting a third party after learning that Plaintiff is being represented by counsel with regard to the subject debt and after Plaintiff's attorney responded within a reasonable period of time to a communication from Defendant (§ 1692b(6) & § 1692c(b)); Defendant contacted Plaintiff at

- q) Where Defendant had not yet made an attempt to contact Plaintiff's counsel or had not given Plaintiff's counsel sufficient time to respond to the initial attempt to communicate with Plaintiff's counsel, and where Plaintiff's counsel had not given Defendant permission to contact Plaintiff directly, communicating with Plaintiff directly after learning that Plaintiff is being represented by counsel (§ 1692c(a)(2); Defendant contacted Plaintiff at his employment on February 8, 2010 after Plaintiff's counsel had sent a notice of representation letter.
- 6. Defendant AFS's and Defendant BLG's aforementioned violations of the FDCPA and RFDCPA also constitute an intentional intrusion into Plaintiff's private places and into private matters of Plaintiff's life, conducted in a manner highly offensive to a reasonable person. Plaintiff had a subjective expectation of privacy that was objectively reasonable under the circumstances.
- 7. Defendant AFS's and Defendant BLG's aforementioned disclosure of facts regarding Plaintiff's debt to third parties constitutes a public disclosure of a private fact not of legitimate public concern. Defendant AFS's and Defendant BLG's disclosures were highly offensive to a reasonable person.
- 8. As a result of the above violations of the FDCPA, RFDCPA and invasion of privacy, Plaintiff suffered and continues to suffer injury to Plaintiff's feelings, personal humiliation, embarrassment, mental anguish and emotional

distress, and Defendant AFS and Defendant BLG are liable to Plaintiff for Plaintiff's actual damages, statutory damages, and costs and attorney's fees.

COUNT I: VIOLATION OF FAIR DEBT COLLECTION PRACTICES ACT AS TO BOTH DEFENDANTS

9. Plaintiff reincorporates by reference all of the preceding paragraphs.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays that judgment be entered against Defendant AFS and Defendant BLG for the following:

- A. Declaratory judgment that Defendant AFS and Defendant BLG conduct violated the FDCPA;
- B. Actual damages;
- C. Statutory damages;
- D. Costs and reasonable attorney's fees; and,
- E. For such other and further relief as may be just and proper.

COUNT II: VIOLATION OF ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT AS TO BOTH DEFENDANTS

- 10. Plaintiff reincorporates by reference all of the preceding paragraphs.
- 11. To the extent that Defendant AFS's and Defendant BLG's actions, counted above, violated the RFDCPA, those actions were done knowingly and willfully

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays that judgment be entered against Defendant AFS and Defendant BLG for the following:

	1
	2
	3
	4
	5
(6
•	7
8	3
ç)
10)
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	i
21	
22	
23	
24	
25	
26	
27	
28	

- Declaratory judgment that Defendant AFS's and Defendant A. BLG's conduct violated the RFDCPA;
- B. Actual damages;
- Statutory damages for willful and negligent violations; C.
- D. Costs and reasonable attorney's fees,
- For such other and further relief as may be just and proper. E.

COUNT III: COMMON LAW INVASION OF PRIVACY BY INTRUSION AND INVASION OF PRIVACY BY PUBLICATION OF PRIVATE FACTS **AS TO BOTH DEFENDANTS**

Plaintiff reincorporates by reference all of the preceding paragraphs. 12.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays that judgment be entered against Defendant BLG and Defendant AFS for the following:

- Α. Actual damages
- B. Punitive Damages; and,
- C. For such other and further relief as may be just and proper.

PLAINTIFF HEREBY REQUESTS A TRIAL BY JURY

Respectfully submitted this 16th day of March 2010.

By:

TODD M. FRIEDMAN (216752) **Attorney for Plaintiff**

UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

NOTICE OF ASSIGNMENT TO UNITED STATES MAGISTRATE JUDGE FOR DISCOVERY

This case has been assigned to District Judge A. Howard Matz and the assigned discovery Magistrate Judge is Fernando M. Olguin.

The case number on all documents filed with the Court should read as follows:

CV10- 2006 AHM (FMOx)

Pursuant to General Order 05-07 of the United States District Court for the Central District of California, the Magistrate Judge has been designated to hear discovery related motions.

All discovery related motions should be noticed on the calendar of the Magistrate Judge	

NOTICE TO COUNSEL

A copy of this notice must be served with the summons and complaint on all defendants (if a removal action is filed, a copy of this notice must be served on all plaintiffs).

Subsequent documents must be filed at the following location:

[X]	Western Division 312 N. Spring St., Rm. G-8 Los Angeles, CA 90012	Ш	Southern Division 411 West Fourth St., Rm. 1-053 Santa Ana, CA 92701-4516	Eastern Division 3470 Twelfth St., Rm. 134 Riverside, CA 92501

Failure to file at the proper location will result in your documents being returned to you.

Filed 03/19/10 Page 10 of 12 Page ID #:10 '
DISTRICT COURT CT OF CALIFORNIA
CASE NUMBER
CV 10-2006 AHM (FMOX)
SUMMONS
as on you (not counting the day you received it), you complaint amended complaint amended complaint the federal Rules of Civil Procedure. The answer dd M. Friedman, whose address is #415, Beverly Hills, CA 90211 If you fail to do so, elief demanded in the complaint. You also must file

SUMMONS

CV-01A (12/07)

Case 2:10-cv-02006-AHM-FMO Document 1 Filed 03/19/10 Page 11 of 12 Page ID #:11

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

I (a) PLAINTIFFS (Check box if you are representing yourself □) CRAIG FULTZ				ARR	DANTS OW FINANCIAL UP, P.C.	SERVIC	CES, LLC AND TI	HE BRACHFELD	LAW	
(b) Attorneys (Firm Name, A yourself, provide same.)	Address and Telephone Number.	If you are	representing	Attorney	s (If Known)			<u> </u>		
Todd M. Friedman, Esq,	Law Offices of Todd M. Friedn , Beverly Hills, CA 90211	ıan, P.C.								
II. BASIS OF JURISDICTIO	ON (Place an X in one box only.))	III. CITIZENS	SHIP OF	PRINCIPAL PAR	RTIES -	For Diversity Cas	ses Only	-	
☐ 1 U.S. Government Plaintiff	☐ 1 U.S. Government Plaintiff			Place an X in one box for plaintiff and one for defendant.) PTF DEF PTF DEI of This State						
☐ 2 U.S. Government Defendar	nt	tizenship	Citizen of Anoth	er State		2 □ 2		nd Principal Place	□ 5	□ 5
			Citizen or Subject	ct of a Fo	reign Country 🗆 3	□ 3	Foreign Nation	I	□ 6	□6
Proceeding State C	ed from	Rec	opened		red from another di		Dis	trict Judg	eal to D ge from gistrate J	ı
	AINT: JURY DEMAND:	Yes 🗆	No (Check 'Yes'	only if do	emanded in compla	int.)				
CLASS ACTION under F.R.C			□ M	IONEY I	DEMANDED IN C	OMPL	AINT: \$			
15 CBC 1072 Violation of	e the U.S. Civil Statute under whethe Fair Debt Collection Practice	nich you ar es Act	re filing and write	a brief s	tatement of cause.	Do not	cite jurisdictional s	statutes unless div	ersity.)	
VII. NATURE OF SUIT (Place	e an X in one box only.)			,						
OTHER STATUTES	CONTRACT		TORTS		TORTS		PRISONER	LAB	OR	a e y
☐ 400 State Reapportionment ☐ 410 Antitrust	☐ 110 Insurance ☐ 120 Marine		SONAL INJURY Airplane	i i	PERSONAL		PETITIONS	□ 710 Fair Lat		ndards
☐ 430 Banks and Banking	□ 130 Miller Act	□ 315	Airplane Product		PROPERTY Other Fraud	□ 510	Motions to	Act		
□ 450 Commerce/ICC	☐ 140 Negotiable Instrument		Liability	□ 371	Truth in Lending	ļ	Vacate Sentence Habeas Corpus	☐ 720 Labor/N Relation		
Rates/etc. 1 460 Deportation	□ 150 Recovery of		Assault, Libel & Slander		Other Personal	□ 530	General	□ 730 Labor/N		
□ 470 Racketeer Influenced	Overpayment & Enforcement of		Fed. Employers'	700	Property Damage	□ 535	Death Penalty	Reportin		
and Corrupt	Judgment		Liability	1 385	Property Damage Product Liability	□ 540		Disclosi		
Organizations	☐ 151 Medicare Act	340 1		B	ANKRUPTCY	□ 550	Other Civil Rights	☐ 740 Railway ☐ 790 Other La	Labor /	Act
☐ 480 Consumer Credit☐ 490 Cable/Sat TV	☐ 152 Recovery of Defaulted		Marine Product Liability			□ 555	Prison Condition	Litigation		
□ 810 Selective Service	Student Loan (Excl. Veterans)	□ 350 N	Motor Vehicle		158	FC	ORFEITURE /	□ 791 Empl. R	et. Inc.	
☐ 850 Securities/Commodities/	□ 153 Recovery of	1	Motor Vehicle	423	Withdrawal 28 USC 157		PENALTY	Security	Act	
Exchange	Overpayment of		Product Liability Other Personal	C	VIL RIGHTS		Agriculture Other Food &	PROPERTY □ 820 Copyright	RIGHT	rs
□ 875 Customer Challenge 12 USC 3410	Veteran's Benefits ☐ 160 Stockholders' Suits	1	njury	□ 441	Voting	ĺ	Drug	□ 830 Patent	113	
¥ 890 Other Statutory Actions	□ 190 Other Contract		Personal Injury-		Employment	□ 625	Drug Related	□ 840 Tradema		
☐ 891 Agricultural Act	□ 195 Contract Product		Med Malpractice Personal Injury-	443	Housing/Acco- mmodations		Seizure of Property 21 USC	SOCIAL SE	CURIT	Υ
☐ 892 Economic Stabilization	Liability		roduct Liability		Welfare	ı	881	 □ 861 HIA (139 □ 862 Black Lu 	73II) ing (923	3)
Act ☐ 893 Environmental Matters	☐ 196 Franchise REAL PROPERTY	ľ	Asbestos Personal	□ 445	American with	□ 630	Liquor Laws	□ 863 DIWC/D	IWW	,,
	□ 210 Land Condemnation		njury Product Jiability	1			R.R. & Truck	(405(g))		
□ 895 Freedom of Info. Act	☐ 220 Foreclosure	IMN	/IGRATION	□ 446	Employment American with		Airline Regs Occupational	☐ 864 SSID Tit	le XVI	
	☐ 230 Rent Lease & Ejectment				Disabilities -	000	Safety /Health	□ 865 RSI (405 FEDERAL TA		TS
	☐ 240 Torts to Land ☐ 245 Tort Product Liability		pplication labeas Corpus-		Other	□ 690		□ 870 Taxes (U	S. Plair	ntiff
	□ 290 All Other Real Property	A □ 465 O	lien Detainee ther Immigration ctions	440	Other Civil Rights			or Defend □ 871 IRS-Third USC 760	lant) I Party I	
		<u></u>		<u> </u>						

FOR OFFICE USE ONLY: Case Number: Compared to 10 2006

AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

VIII(a). IDENTICAL CASES: If yes, list case number(s):	Has this action beer	n previously filed in this court	and dismissed, remanded or closed? ♥No □ Yes				
VIII(b). RELATED CASES: Ha	ave any cases been	previously filed in this court the	hat are related to the present case? No □ Yes				
	Arise from the saCall for determinFor other reasons	ame or closely related transacti nation of the same or substantia s would entail substantial dupl	ions, happenings, or events; or ally related or similar questions of law and fact; or ication of labor if heard by different judges; or at and one of the factors identified above in a, b or c also is present.				
IX. VENUE: (When completing the							
(a) List the County in this District ☐ Check here if the government,	t; California County its agencies or em	y outside of this District; State ployees is a named plaintiff. I	if other than California; or Foreign Country, in which EACH named plaintiff resides. fthis box is checked, go to item (b).				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
Los Angeles							
(b) List the County in this District ☐ Check here if the government,	; California County its agencies or emp	outside of this District; State ployees is a named defendant.	if other than California; or Foreign Country, in which EACH named defendant resides. If this box is checked, go to item (c).				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
Los Angeles County for Defendant Brachfeld Law Group, P.C.			Illinois for Defendant ARROW FINANCIAL SERVICES, LLC				
(c) List the County in this District; Note: In land condemnation of	California County	outside of this District; State i	f other than California; or Foreign Country, in which EACH claim arose.				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
* Los Angeles, Orange, San Bernai Note: In land condemnation cases, us	rdino, Riverside, V	/entura, Santa Barbara/ or S	an Luis Obispo Counties				
X. SIGNATURE OF ATTORNEY (OR PRO PER):							
			nation contained herein neither replace nor supplement the filing and service of pleadings of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed ng the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)				
Key to Statistical codes relating to So							
Nature of Suit Code	Abbreviation	Substantive Statement of	Cause of Action				
861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))					
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)					
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))					
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405(g))					
864	SSID	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended.					
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. (g))					

CV-71 (05/08)